

Red Flags and Tips to Protect Yourself from Scammers



Every day, thousands of people fall for fraudulent emails, texts, and calls from scammers pretending to be from their bank. Use these tips to make sure you're not one of them.

CCB will never ask for the following via email, text or phone call:

PINs, account numbers, passwords, usernames, birthdays, social security numbers, security question answers, one-time security code, etc. Protect this information if someone contacts you purporting to be from a financial organization. NOTE: You may be asked to verify confidential information if you call your bank, but never the other way around.

No legitimate business or government, including CCB, will email, text, message on social media, or call you demanding you buy or pay with cryptocurrency, like Bitcoin. Learn more about cryptocurrency scams [here](#).

Emails: Use extreme caution when clicking email links or opening attachments. Do not reply to the sender or call a provided number if you suspect a scam. Contact your bank or financial services provider directly!

Watch for misspelled words. As sophisticated as scammers have become, they may still make mistakes, so watch for typos that can indicate an illegitimate source.

When dealing with bank card issues, call the number on your credit or debit card for support rather than any numbers sent to you via email or text message. You can also find contact information by going directly to a company's official website (ex: www.countryclubbank.com)

IMPORTANT REMINDER: Never share your login credentials for person-to-person payment apps like Venmo, CashApp, or others. Fraudsters commonly entice individuals to provide login credentials saying they need the information to process a refund, for example. Once they have access, they can quickly transfer money to another account.

Americans lost
\$3.56 BILLION
to online fraud in the
first six months of 2022.

Still aren't sure if it's a scam?



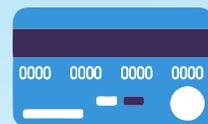
Beware of links.



Watch for scare tactics.



Protect your confidential information.



Call the number on your debit or credit card.