



Country Club Bank- Intro to Mobile Banking- Mobile Web Banking


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Mobile Web Banking (browser-based mobile banking)


Online Banking customers can enroll in Mobile Banking by logging into Online Banking and selecting the [Manage mobile banking settings](#) link. Refer to the “Enrollment” instructions for more details of the enrollment and activation process.



Sign In

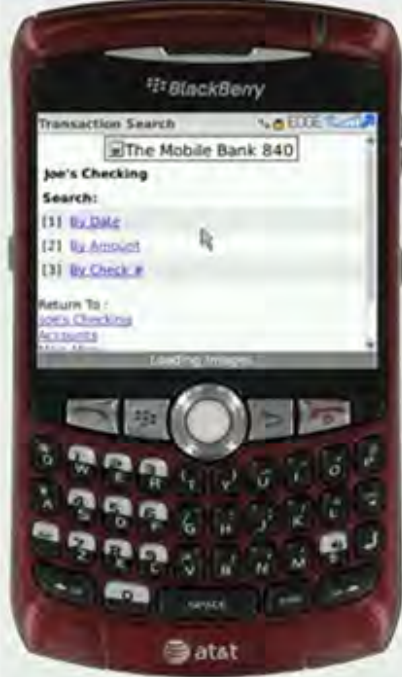

Function	Display
<ol style="list-style-type: none"> Go to/return to the FI Mobile Web Banking URL. Select [1] Sign In. <p>Note 1: Users can also send “LOGIN” by SMS Text if this mode was previously activated.</p> <p>The user will receive a text containing the FI Mobile Web URL. Click on the link to open the Mobile Web in the mobile device web browser.</p> <p>Note 2: The URL to the Mobile Website should be bookmarked for easy access the next time the user wishes to access Mobile Web Banking.</p>	
<p>Sign In page</p> <ol style="list-style-type: none"> Enter CeB User ID and password. Select “Next” button. <p>Note: For successful sign-in the user must:</p> <ul style="list-style-type: none"> Be enrolled in CeB. Be enrolled in Secure Authorization Have an active password (password cannot be temporary) Not have an “Inactive” or “Locked” status in CeB. 	


Function	Display
<p>Main Menu</p> <p>The Main Menu page displays after successful login. Options are:</p> <ol style="list-style-type: none"> 1. View Accounts ← balances and recent transactions 2. Pay Bills ← pay bills and view recent bill payments 3. Transfer Funds ← transfer funds between eligible accounts 4. Find ATM/Branch ← locate bank branches or ATM 5. Get Help ← information to assist the user 6. Sign Out ← log off the Mobile Web site. <p>Note: The Mobile Web session timeout value is set to 5 minutes. If a user is logged into Mobile Web Banking but does not perform any activity in a 5 minute block, the session will timeout.</p>	


View Accounts


Function	Display
<p>Accounts page</p> <p>Choose the account description link to view Account Activity for an account.</p> <p>Select <u>Details</u> to see Current and Available balance for the account.</p> <p>Note on Account Balances: The following balances display for each account type -</p> <ul style="list-style-type: none">■ Available Balance ← Checking, Savings, Money Market■ Current Balance ← CD, Creditline, Loan	

Function	Display
<p>Account Activity page</p> <p>CeB Mobile Banking will retrieve up to 90 days activity for an account.</p> <p>Click on a transaction link to see the Transaction Details page.</p> <p>Click on the <u>Search Activity</u> link to search activity by Date, Amount or Check #.</p>	
<p>Transaction Details page</p> <p>Displays:</p> <ul style="list-style-type: none"> ■ Account Name ■ Credit or Debit ■ Transaction Description ■ Date of transaction ■ Amount of transaction ■ Memo ■ Status of transaction (Posted or Pending) 	


Function	Display
<p>Search Activity Menu</p> <p>Options are:</p> <ul style="list-style-type: none"> • <u>By Date</u> ← search by date range • <u>By Amount</u> ← search by low/high amount • <u>By Check #</u> ← search by Check # 	
<p>Search By Date page</p> <p>User can select date range and transaction type (All/Credit/Debit). Upon selecting the Search button, account activity that matches the search criteria displays.</p> <p>Note: earliest search date allowed is 90 days in the past from the current date.</p>	


Function	Display
<p>Search By Amount page</p> <p>User can select amount range and transaction type (All/Credit/Debit). Upon selecting the Search button, account activity that matches the search criteria displays.</p> <p>Note: earliest search date allowed is 90 days in the past from the current date.</p>	


Function	Display
<p>Search By Check # page</p> <p>User can select Check # range and transaction type (All/Credit/Debit). Upon selecting the Search button, account activity that matches the search criteria displays.</p> <p>Note1: earliest search date allowed is 90 days in the past from the current date.</p> <p>Note2: at this time, the Search by Check # option is only available for Checking account types.</p> <p>Note3: future enhancement is planned to remove transaction type selection for this page.</p>	

Function	Display
<p>Account Details</p> <p><u>Current and Available balance for the account display.</u></p> <p>Note: <i>CeB never displays the Available Balance value for CD's.</i></p> <p>The Value "N/A" will display in the Available Balance field for these account types.</p>	

Transfer Funds

Function	Display
<p>Transfer From page</p> <p>Select the Transfer From account on this page.</p>	


Function	Display
<p>Transfer To page</p> <p>Select the Transfer To account on this page.</p>	


Function	Display
<p>Make Transfer page</p> <p>Enter the transfer amount and select the Next button.</p> <p>Note: transfers are limited to one-time, same day. Functionality to schedule future dated and recurring transfers in Mobile Banking is not available at this time.</p>	

Function	Display
<p>Confirm Transfer page</p> <p>Review the transfer details. If the information is accurate, select the Make Transfer button.</p> <p>A confirmation screen is displayed upon successful completion.</p>	


Pay Bills


Function	Display
<p>Pay Bills Menu</p> <p>Options are:</p> <ul style="list-style-type: none"> • <u>Pay Bill</u> ← schedule a bill payment (one-time only) • <u>Scheduled Payments</u> ← view scheduled bill payments (up to one year in the future) • <u>Recent Payments</u> ← view recently completed payments (up to 30 days in the past) <p>Note: The Pay Bills menu displays for all mobile banking users, even those who are not enrolled in Bill Pay.</p>	



Function	Display
<p><u>Pay Bill From page</u></p> <p><u>Upon selecting the [1] Pay Bill link on the Pay Bills menu, the Pay Bill From page displays.</u></p> <p>All accounts marked as bill pay funding accounts for the user display.</p> <p>Note: if a user has no payees or is not enrolled in Bill Pay, the following error message displays: "No payees." The user will not be able to continue with the transaction.</p>	

Function	Display
<p>Choose a Payee page</p> <p>After selecting a <u>From</u> account on the Pay Bill From page, the Payee page displays. Here a user can select the payee to be paid.</p>	

Function	Display
<p>Pay Bill page</p> <p>After selecting a payee, the Pay Bill page displays. Here the user can enter a payment amount and the date the payment should be sent.</p> <p>Note: <i>Functionality to schedule a recurring payment is not available in Mobile Banking at this time.</i></p>	 <p>The image displays two screenshots of a BlackBerry mobile banking interface. The top screenshot shows the 'Pay Bill' screen for 'Mobile Bank 840'. The payee is 'Electric Power Board' with a balance of '\$5,000.00'. The bottom screenshot shows the 'Payment Amount' field set to '\$75' and the 'Send On' date set to 'Oct 29, 2010'.</p>


Function	Display
<p>Confirm Payment page</p> <p>Upon clicking the Next button on the Pay Bill page, the Confirm Payment page displays.</p> <p>The user can change the payment by selecting any of these links:</p> <ul style="list-style-type: none"> • <u>Payment Details</u> ← change amount and/or date of payment • <u>From</u> ← change the selected bill pay funding account for the payment • <u>Payee</u> ← change the selected payee for the payment <p>Clicking the Pay Bill button will submit the payment to be scheduled.</p> <p>Clicking the Cancel button will stop the payment from being submitted.</p>	

Function	Display
<p>Payment Scheduled page</p> <p>The Payment Scheduled page will display after the payment has been successfully submitted for processing.</p>	
<p>FILE NAME: CeB Mobile Banking User Guide v1.4.docx</p>	



Function	Display
<p>View Recent Payments page</p> <p>Select the payment link to see payment details.</p> <p><i>Note: if a user has no recent payments (within the last 30 days) or is not enrolled in Bill Pay, the following error message displays: "No payments returned."</i></p>	
<p>View Scheduled Payments page</p> <p>Select the payment link to see payment details.</p>	



Function	Display
<p>Payment Details page</p> <p>Scheduled payments can be canceled by selecting the Cancel Payment link.</p> <p>Note: if a user has no scheduled payments (future dated up to 1 year) or is not enrolled in Bill Pay, the following error message displays: "No payments returned."</p>	 <p>The top screenshot shows the 'Payment Details' page for 'Mobile Bank 840'. It displays 'Scheduled Payment Details' for a payment to 'Electric Power Board' for \$75.00 on 10/20/2010. The bottom screenshot shows the 'Cancel Payment' link and other navigation options like 'Return To: Pay Bills, Main Menu, Sign Out'.</p>



Function	Display
<p>Cancel Payment page</p>	 <p>The image shows two screenshots of a red BlackBerry mobile phone. The top screenshot displays a 'Payment Cancelled' screen with the following text: 'Payment Cancelled', 'Mobile Bank 840', 'Cancel Payment', 'Cancel this payment?', 'Pay To: Electric Power Board', 'Pay From: My Money Market', 'Avail Bal: \$5,000.00', and 'Amount: \$75.00'. The bottom screenshot displays a similar 'Payment Cancelled' screen with the following text: 'Payment Cancelled', 'Pay From: My Money Market', 'Avail Bal: \$5,000.00', 'Amount: \$75.00', 'Delivery By: 10/20/2010', 'Memo: Conf.LRWBLBDV', and a 'Cancel Payment' button at the bottom.</p>

Function	Display
<p>Cancel Payment Confirmation page</p>	

ATM / Branch Search



Function	Display
<p>Locations Menu</p> <p>Select the method to search for your Financial Institution Branch or ATM locations.</p> <p>Options are:</p> <ul style="list-style-type: none"> • [1] By Zip Code • [2] By Address 	
<p>Zip Code Search page</p> <p>Enter zip code in the Zip Code input field.</p> <p>Choose to search by:</p> <ul style="list-style-type: none"> • All ← search will be performed for both ATMs and Branches within the zip code entered • ATM ← search will be performed for only ATMs within the zip code entered • Branch ← search will be performed for only bank branches within the zip code entered 	

Function	Display
<p>Search by Address page</p> <p>Enter Address, City and State.</p> <p>Choose to search by:</p> <ul style="list-style-type: none"> • All ← search will be performed for both ATMs and Branches near the address provided • ATM ← search will be performed for only ATMs near the address provided • Branch ← search will be performed for only bank branches near the address provided 	
<p>Location Search Results</p> <p>To view information on a specific location in the results list, select the corresponding address link or Details link or select Map to view a map.</p>	

Function	Display
<p>Location Details page</p> <p>This screen provides the detailed information for the selected location. Choose additional options to Show Map or Revise Search.</p>	
<p>Location Map page</p> <p>This screen provides a map of the selected location. Use the Zoom In/Out options on the map by selecting the corresponding link. Choose additional options to select Location Details or Revise Search.</p>	

Help

Additional information for [View Accounts](#), [Pay Bills](#), [Transfer Funds](#), and [Find ATM / Branch](#) can be obtained by clicking the desired topic.

Function	Display
Help Menu	 <p>The image shows a BlackBerry mobile phone screen displaying a 'Help' menu. The screen title is 'Help'. Below the title, it says 'Please select a help category below.' There are five numbered options: (1) View Accounts, (2) Pay Bills, (3) Transfer Funds, (4) Find ATM/Branch, and (5) About. At the bottom, there is a 'Return To:' section with links for 'Main Menu' and 'Sign Out'.</p>
View Accounts Help	 <p>The image shows a BlackBerry mobile phone screen displaying 'Help Content' for 'Mobile Bank 840'. The title is 'View Accounts'. The content explains that users can select an account to view detailed information and transaction history. It notes that debit transactions are shown with a negative '-' sign and pending transactions contain '(P)' in front of the description. It also mentions that users can search for recent transactions by date or amount. At the bottom, there is a 'Return To:' section with a link for 'Main Menu'.</p>